



# Trustpilot Review Management

Monitor, analyse and respond to multilingual Trustpilot reviews, in real-time, through the DigiDesk platform.

## A Powerful USP

Introduce real-time monitoring and analysis of Trustpilot reviews with advanced, multilingual sentiment and text analytics. Add real value with DigiDesk's Trustpilot integration.

## Fully Customisable

Our white-label live wallboards and on-demand reports are fully customisable, to ensure alignment with any brand guidelines and/or domain specific requirements, etc.

## Intelligent Automation

Auto-respond to 5 star reviews with a custom message. Prioritise low scoring reviews, to be managed accurately and efficiently by agents, within DigiDesk's Agent Workplace.

## Self-Care Setup

Trustpilot accounts can be set up and maintained, self-care. Configuration is intuitive & flexible, with a range of customisable settings. User guides & tutorials are available online.

## Real-Time Insight

Monitor reviews in real-time via a range of widgets. Track scores, with advanced sentiment analysis and text analytics. We can even auto-translate reviews into English for 100+ languages.

## On-Demand Reporting

Offer a wide range of on-demand reputation management reports, in-browser, with download options and flexible scheduling for email delivery via PDF or CSV.

*"We understand how important it is for potential customers to feel confident when buying from a brand. As consumers become more & more empowered, through sites like Trustpilot, it is crucial to manage and respond to every review as professionally as possible."*

DAN WEST // COMDATA